

HAIVISION



Haivision Pro3 Series

Video Transmitter

VERSION 6.0

23 Jun 2025

Quick Start Guide

www.haivision.com

Edition Notice

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About Haivision

Founded in 2004, Haivision is now a market leader in enterprise video and video streaming technologies. We help the world's top organizations communicate, collaborate and educate. Recognized as one of the most influential companies in video by Streaming Media and one of the fastest growing companies by Deloitte's Technology Fast 500, organizations big and small rely on Haivision solutions to deliver video. Headquartered in Montreal, Canada, and Chicago, USA, we support our global customers with regional offices located throughout the United States, Europe, Asia and South America.

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About This Document

Conventions

The following conventions are used to help clarify the content.

Typographic Conventions and Elements

<i>Italics</i>	Used for the introduction of new terminology, for words being used in a different context, and for placeholder or variable text.
bold	Used for strong emphasis and items that you click, such as buttons.
<code>Monospaced</code>	Used for code examples, command names, options, responses, error messages, and to indicate text that you enter.
>	In addition to a math symbol, it is used to indicate a submenu. For instance, File > New where you would select the New option from the File menu.
...	Indicates that text is being omitted for brevity.

Action Alerts

The following alerts are used to advise and counsel that special actions should be taken.



Tip

Indicates highlights, suggestions, or helpful hints.



Note

Indicates a note containing special instructions or information that may apply only in special cases.



Important

Indicates an emphasized note. It provides information that you should be particularly aware of in order to complete a task and that should not be disregarded. This alert is typically used to prevent loss of data.

 Caution

Indicates a potentially hazardous situation which, if not avoided, may result in damage to data or equipment. It may also be used to alert against unsafe practices.

 Warning

Indicates a potentially hazardous situation that may result in physical harm to the user.

Getting Service Support

For more information regarding service programs, training courses, or for assistance with your support requirements, contact Haivision Technical Support using our Support Portal at: <https://support.haivision.com>.

The following content provides the streamlined steps for configuring and connecting your transmitter.

For detailed configuration and operation information, refer to the User's Guide on the Haivision InfoCenter (<https://doc.haivision.com>).

Front View

A	Touchscreen	E	USB 3.0 port
B	Activity indicator	F	Power button
C	SD card slot	G	Link indicator
D	Intercom mini-XLR (headphone, micro)	H	<i>Pro340 and Pro380 only:</i> Remote antennas (MCX connectors)



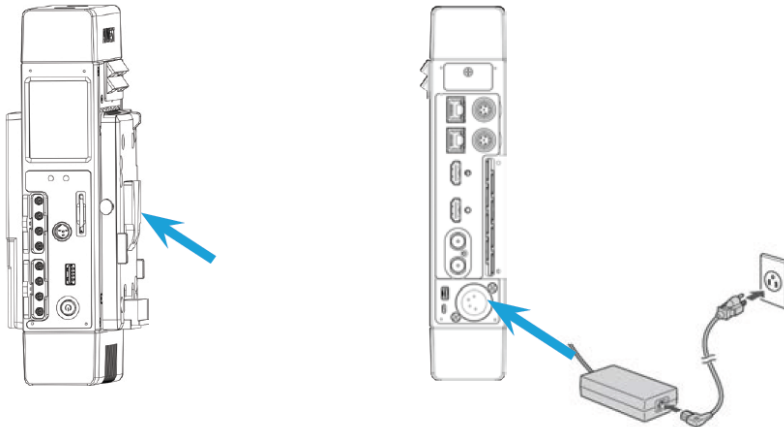
Rear View

A	Ethernet 2	G	Auto-start switch
B	Ethernet 1	H	Analog audio input/output (right, channel 2)
C	HDMI 1.4 output	I	Analog audio input/output (left, channel 1)
D	HDMI 1.4 input	J	Micro-SIM card slots (8x for Pro380, 6x for Pro360-5G, and 4 for Pro340)
E	3G-SDI output	K	DC input (18-V nominal)
F	3G-SDI input		

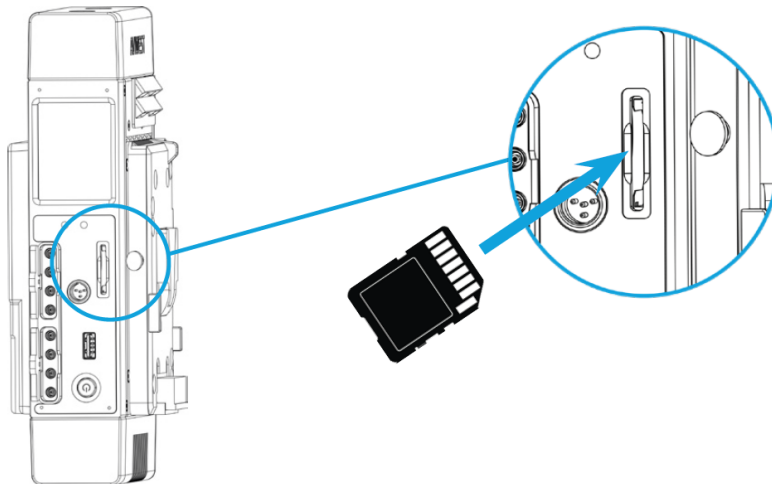


Getting Ready

1. Install an external battery onto the unit or connect the AC/DC adapter to the unit.



2. Insert an SD card.

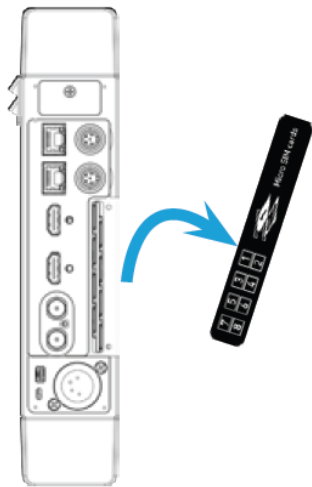


Note

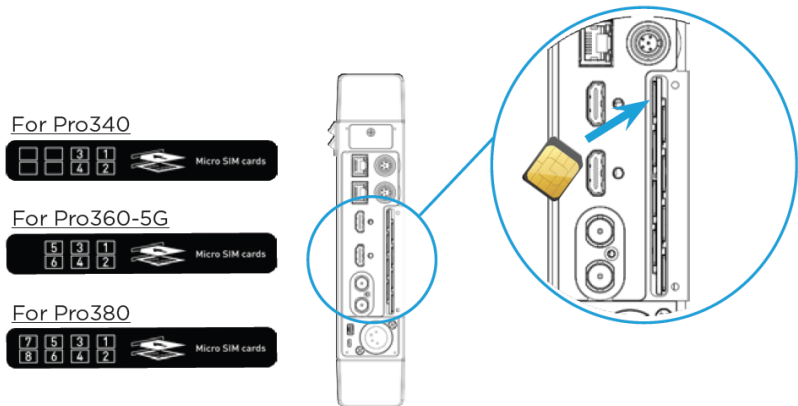
- Class 10 recommended
- FAT 32 or exFAT

3. Insert Micro-SIM cards into slots.

a. Remove the SIM card cover.



b. Insert SIM cards according to indications on the cover.

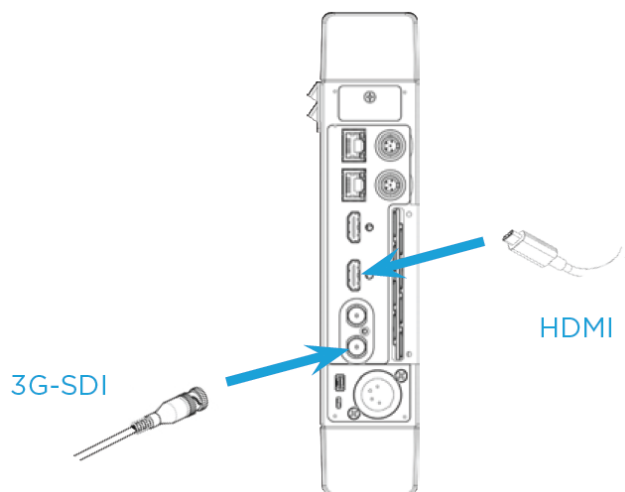


When using the unit in the USA, we recommend inserting SIM cards as follows:

SIM Slot Number	US Operator
1	AT&T
2	T-Mobile
3	Verizon
4	AT&T
5	T-Mobile
6	Verizon
7	AT&T
8	T-Mobile

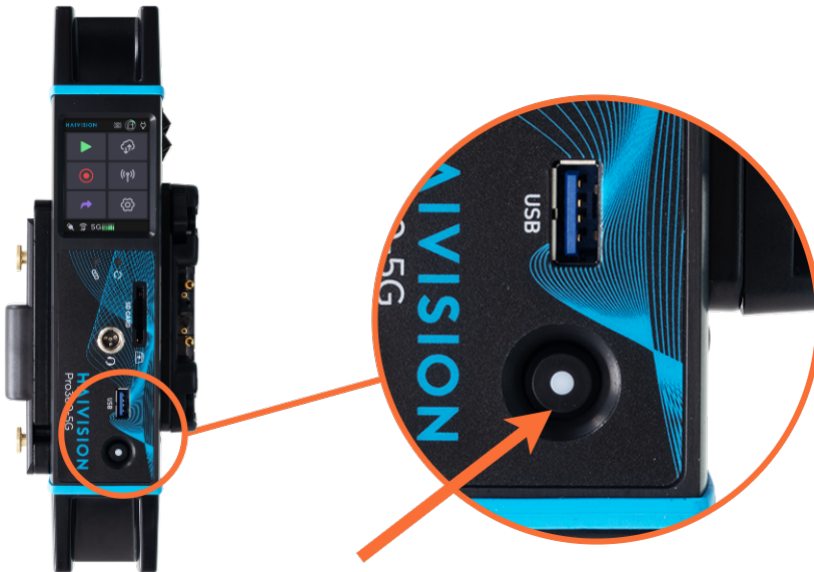
c. Replace the rear cover.

- d. Connect the video input cable (either HDMI or SDI).

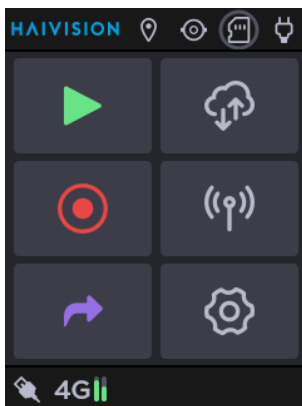


Turning on the Unit

Press the power button to turn the unit on.



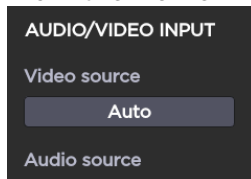
When the unit is ready, the Home screen appears on the device's display:



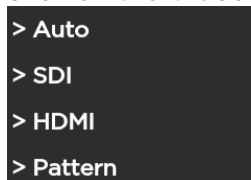
Selecting a Video Source

To choose a video source:

1. From the Home menu, click  and . The default source is Auto.

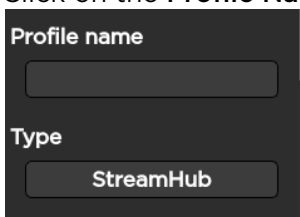


2. Click on the **Video source** field and select the desired source.



Configuring a Destination Profile

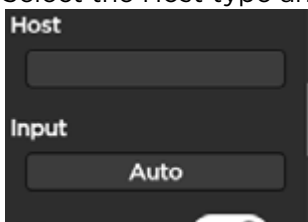
1. Click  and  to access the Destination Profile Config menu. By default no profile exists.
2. Click  to create a destination profile.
3. Click on the **Profile Name** field.



4. Use the keyboard to enter the new Profile Name.



5. Click .
6. Click  to configure the profile settings.
7. Select the Host type and set the corresponding IP address.



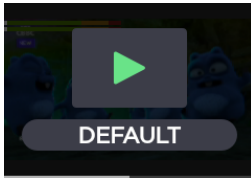
8. Click  to save the new Destination Profile.



See [\(6.0-Air-Pro3-Rack3\) Adding a Destination Profile](#) for more information about the fields according to the host type.

Starting a Live

1. From the Home menu, tap on .

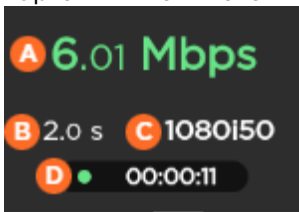


2. Tap on  to go to the live configuration.



-  Selected live profile
-  Selected record profile
-  Auto-record (on/off)
-  Selected destination profile

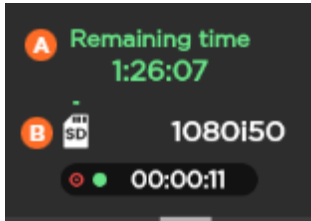
3. Tap on  and on  to start a Live.
4. Tap on  for more indications, some are displayed as follows:



-  Network bitrate
-  End-to-end Latency
-  Source Standard
-  Duration of Live

Note

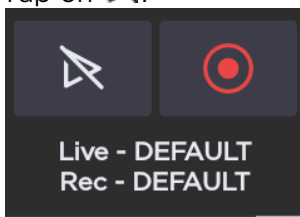
When Auto-record is enabled, click on the screen to have additional indications:



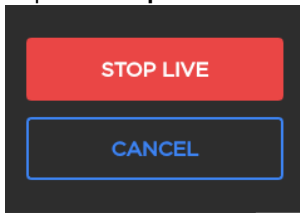
- A Remaining recording time possible on SD card
- B Space used on SD card

Stopping a Live

1. Tap on > .
2. Tap on .

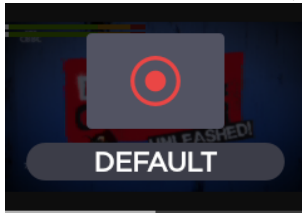


3. Tap on **Stop Live**.

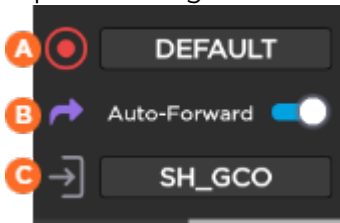


Starting a Record

1. From the Home menu, tap on .

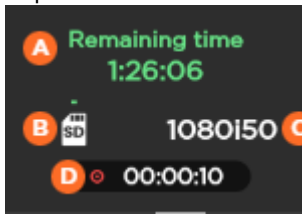


2. Tap on  to go to the record menu. The Record menu displays information:



- A Selected record profile
- B Auto-forward (on/off)
- C Selected destination profile

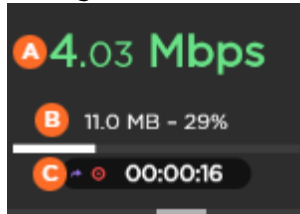
3. Tap  and on  to start a Record.
4. Tap  for status details. For example:



- A Remaining recording time possible on SD card
- B Spaced used on SD card
- C Source standard
- D Duration of record

**Note**

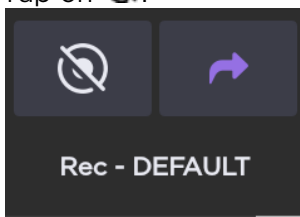
During a Record or Forward, additional information appears:



- A Network bitrate
- B Amount and percentage of data already forwarded
- C Duration of record

Stopping a Record

1. Tap on > .
2. Tap on .



3. Tap on **Stop Record**.

Starting a Forward

From the **Home** menu, click on . To forward:

The Last Record

1. Tap . The forward starts.

Specific Files

1. Tap  and .
2. Tap  to open the SD card content.
3. Tap the files that you want to forward. Use  to scroll down if required.
4. Tap  to start the forward. The forward starts.

All Files

1. Tap  to scroll.
2. Tap . The forward starts.

Stopping a Forward

1. Tap > .
2. Tap  to stop the Forward.
3. Tap **Confirm**.
4. Select **Yes** or **No** if you want to resume pending files transmission later.

Turning Off the Unit

Long press the power button to turn off the unit.



Getting Help

General Support	North America (Toll-Free) 1 (877) 224-5445 EMEA +33 2 56 56 50 18 International 1 (514) 334-5445
Managed Services	U.S. and International 1 (877) 224-5445
Support Portal	https://support.haivision.com
Product Information	info@haivision.com

